

# Mountain Gremlin Games

## Store Rules

Do not interfere with any sales within the shop. Do not talk over any staff member who is actively engaged in a sales conversation. Only offer advice when specifically asked. NEVER interfere with a customer at the till.

Do not attempt to sell anything of your own within the premises. There are forums available for that, the shop floor is not one of them.

Treat one another with respect and dignity. Whether they are in the protected characteristic group outlined by the EU or not.

Do not post anything in the stores pages or forums that is slanderous, or defamatory to anyone whether they are in the protected characteristic group outlined by the EU or not.

Do not post anything in the store forums that attacks the work of others, certain games companies, or individuals.

In the presence of some customers, particularly under 18's keep discussions away from certain sensitive subjects.

The games table and painting area are prioritised for customers who pre-book. Drop ins are welcome to use the table but priority is always given to pre-bookings, tournaments and campaigns in progress.

Please do not interfere in any games in progress which you are not taking part in. It's distracting.

NEVER bring counterfeit cards into the premises. They may be legally seized and sent to the relevant company for verification or destroyed.

Do not engage in any reckless behaviour or horseplay in the premises. Tabletop gaming is not a contact sport.

Please do not infringe the IP of other companies in the premises or forums. Do not bring counterfeit items for use in any game in the store. This includes counterfeit cards, 3D printed copies of existing product lines or copies of printed material. Do not share PDFs of rules or other material owned by another company in any of the store forums.

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## Gaming Rules

If you are not actively taking part in a game then you are a spectator. As such do not offer advice or make any other remark that may affect the outcome of the game.

When coming to a gaming event please ensure you read and understood all published rules and requirements for attendance.

Do not make any unwarranted negative remarks about other peoples painted models, card collections or play style.

Do not start a new game within thirty minutes of closing time. With the exception of games known to take less than twenty minutes.

Casual games are not to continue past closing time.

When arriving to play a casual miniature wargame, please ensure you have with you a written army list and appropriate models and accoutrements ready for play.

When arriving to play official tournaments please ensure you have read and understood all relevant rules and updates to the game and format you are playing.

When playing miniature wargames, standard models are the norm for all games. Standard models are usually from the same manufacturer the game comes from. Alternate models are from a different manufacturer or are converted existing standard miniatures.

Alternate models are permitted for use in store provided the models :

- accurately represent the army list entry
- are obvious to your opponent and any potential onlooker what the model represents
- have been approved by the store for use in wargaming
- are not either a recast or a 3D printed IP infringement

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## Safety Announcement

At any time in the store there are knives, blades, cutting tools, solvents, pressurised containers, glass cabinets and other dangerous items. These are products sold and may be in use at any given time. They are strictly for the purposes of model making as within the trade description of the store.

For the safety of everyone concerned :

The store will refuse service of dangerous items should we deem their use falls outside the stated purpose of model making.

If you are involved in horseplay or reckless behaviour near or around these dangerous items you will be asked to leave the premises immediately. Should there be any delay in leaving or continuation of the behaviour you will be forcibly removed from the store.

At the stores discretion should the behaviour constitute a risk of injury or danger to life you will be forcibly removed from the store.

The police will be informed of your actions and you may be asked to never return.

This is for the safety of everyone in the store. Thanks for your understanding in this matter.

